Chapter 02 - Organization Overview

2.1 History of DWASA

2.2 Organizational Profile

Organogram

Number of Board Members

Number of Employees

Number of officers

Numbers of Staff

2.3 Purpose/ Citizen Charter

2.4 Objectives/ DWASA Mandate

2.5 Mission & Vision

2.6 Business Processes of DWASA

2.7 Why DWASA Should Automate